

Working Effectively with Refugee Families

This interactive short course will assist professionals to improve their cultural competence in engaging effectively with refugee families.

Participants will gain a practical understanding of:

- Cultural diversity and cultural bias in an Australian context
- Strategies for ensuring cultural inclusion and responsiveness
- Effective communication strategies including use of interpreters and translators
- Cultural awareness with a focus on the Afghan, Burmese and Sudanese communities

The course can be customised to suit the needs of your organisation and can be delivered as a one or two day program in your office or at a location of your choice.

Participants will receive the qualification CHCCS405A: Work Effectively with Culturally Diverse Clients and Co-workers upon completion of the course.

Costs:

One-day program \$200, Two-day program \$400

Course fees include training materials and refreshments

For more information, please contact:

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**South Eastern Region
Migrant Resource Centre**

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